

Appendix A

Summary of the Consultation Responses.

Appendix Letter/ Document Number	Paragraph Number	Included in Revised Policy (Y/N or In Part)	Comments on items excluded from the Policy Revision Document.
Appendix B Doc 1 (Email received on 24 th June 2014)	1	In part	Hackney Ranks, Taxi Marshalls, Taxi Forum dates - excluded as outside the requirements for the policy revision.
Appendix B Doc 2 (Email received on 30 th July 2014)	1	N	Comments only
	2	Y	Amendments to the Policy have been made.
	3	Y	Amendments to the Policy have been made.
	4	N	Medicals are used for Public Safety.
	5	N	Driving Assessments are a requirement for Public Safety. Any Driving Instructor can apply to undertake the tests, it is not restricted to Shrewsbury based Driving Instructors.
	6	N	Knowledge Tests are a requirement for Public Safety. Revisions to the Tests are continually made to ensure they are fit for purpose. The tests are undertaken centrally to reduce costs and ensure equal access to the venue is available to everyone across the county.
	7	In Part	If the Law Commission final report introduces a five year badge the Council will amend its policy accordingly. The Council currently offer the option of a Joint Drivers Badge or a Hackney Carriage Badge and a Private Hire Badge separately.
	8	In Part	Proposed changes to vehicle age requirements will alter the requirements for MOT's
	9	Y	Policy wording has been changed to make this clearer.

	10	Y	Proposed changes to the Zone requirements will accommodate this point.
	11	In Part	New front Plate is proposed. No changes have been made to the requirements of letter sizing but amendments have been made to the requirement for the roof sign to be illuminated.
	12	Y	Changes to ensure side plates are fixed permanently to the side of vehicles have been included.
	13	Y	Amendments have been made to further explain the definition of 'Executive Style Vehicles'.
	14	In Part	The Licensing Service is currently looking into using the 'Online DBS Service'. This will not change the requirement for all applicants of Driver's Licences to undertake an enhanced DBS.
	15	N	No proposals have been made to remove this requirement as it refers to Conviction's received during the period of a licence and an Enhanced DBS is done on initial application and at the point the drivers licence is due for a renewal.
	16	N	The Licensing Service has a limited number of resources and the total amount of drivers in each of the existing zones does not require a full time officer to be available 9 to 5 Monday to Friday in each zone. It is not cost effective to introduce this provision as all costs associated with providing this service would be apportioned to the licence fees. Furthermore, there are officers available across the county to answer queries 9 to 5 Monday to Friday.
	17	N	There is no statutory requirement to provide an adequate number of Taxi Ranks/Stands in each zone. The Local Government (Miscellaneous Provisions) Act 1976 states that the Council may appoint ranks/stands for Hackney Carriages.
	18	Y	Regular electronic updates have already commenced to update the Trade on on-going issues.
Appendix B Doc 3 (Email	1	Y	Safeguarding and the Protection of the Public have been considered throughout

received on 9 th August 2014)			the revised policy and all points raised have been considered.
Appendix B Document 4 (Email received on 21 st of August 2014)	1	In Part	Comments noted. Where policies can be harmonised this has been included.
	2	Y	Changes have been included.
	3	N	Comments noted.
	4	N	Comments noted.
	5	In Part	Amendments have been made to include the authentication and seal. It would not be appropriate to include questions regarding the geographical area administered by Telford and Wrekin Council within the Shropshire Council's Knowledge Test.
	6	In Part	Conviction and Insurance requirements have been amended. It would not be appropriate to include questions regarding the geographical area administered by Telford and Wrekin Council within the Shropshire Council's Knowledge Test. Other comments noted.
Appendix B Document 5 (Letter received on 22 August 2014)	1	Y	Proposed changes to the Zone requirements will accommodate this point.
	2	Y	Conditions of Licence cover the points raised.
	3	Y	Amendments to the Policy have been made.
Appendix B Document 6 (Email received on 22 nd August 2014)	1	Y	Proposed changes to the Zone requirements will accommodate this point.
	2	N	Comments noted
	3	Y	Document has been amended to accommodate all the points raised in this paragraph.
	4	Y	Document has been amended to

			accommodate all the points raised in this paragraph.
	5	Y	Document has been amended to accommodate all the points raised in this paragraph.
	6	Y	Document has been amended to accommodate all the points raised in this paragraph.
	7	Y	Document has been amended to accommodate all the points raised in this paragraph.
	8	Y	Document has been amended to accommodate all the points raised in this paragraph.
	9	Y	Document has been amended to accommodate all the points raised in this paragraph.
	10	N	Comment noted.
	11	N	Comment noted.
	12	Y	Document has been amended to accommodate all the points raised in this paragraph.
	13	N	Comment noted.
Appendix B Document 7 (Summary of specific suggestions for improvement points made by the Trade in regard to the current policy drawn from the Taxi Forums undertaken between the 15 th and 24 th of April 2014.	1	N	Comments noted. Proposed changes to the Zone requirements will accommodate the points raised.
	2	Y	It is proposed to remove the existing zones and introduce transitional arrangements.

	3	N	It is proposed to remove the existing zones and introduce transitional arrangements for wheelchair accessibility. The fleet of Private Hire Vehicles and the proposed changes to the Hackney Carriage Vehicles would ensure the Council were licensing a mixed fleet of vehicles to accommodate all the varying needs of disabled people.
	4	Y	Changes to the wording in the policy and checks undertaken by the Licensing Team will support this.
	5	Y	Changes to the wording of the policy support this.
	6	In Part	All the points raised in this section were considered and the policy was amended accordingly. With the exception of the re-introduction of roof signs for Private Hire Vehicles this has been rejected on the grounds of retaining a clear identity difference between Hackney Carriages and Private Hire Vehicles.
	7	In Part	The proposed introduction of the requirements of the European Emission Standards and the European New Car Assessment Programme will change the vehicles accepted for licencing and the ratio of MOT's required.
	8	In Part	It is proposed to remove the existing zones and introduce transitional arrangements for wheelchair accessibility. The fleet of Private Hire Vehicles and the proposed changes to the Hackney Carriage Vehicles would ensure the Council are licensing a mixed fleet of vehicles to accommodate all the varying needs of disabled people and the elderly.
	9	Y	The numbering system for plate numbers has changed to accommodate this.
	10	In Part	Pull back positions have been introduced for those drivers working the Telford and Wrekin Area. It is the Council's intention to consider the provision of pull back areas for the Administrative Area of Shropshire in the next policy review (2018).
	11	In Part	The proposed introduction of the requirements of the European Emission Standards and the European New Car Assessment Programme will change the

			age of vehicles accepted for licencing. No upper limit on the number of licenced vehicles has been introduced.
	12	Y	Comment noted – Driving Assessments will remain for all new drivers and additional assessments for drivers who cause reason for concern during their licence period.
	13	N	Taxi Marshall provision does not form part of this policy.
	14	Y	Consideration to make the new policy more enforceable has been included throughout.
	15	Y	The requirement for spare tyres has been included.
	16	Y	Wording in the policy has changed to reflect this.
	17	In Part	Regular electronic updates have already been introduced to keep the trade informed of on-going issues and updates.